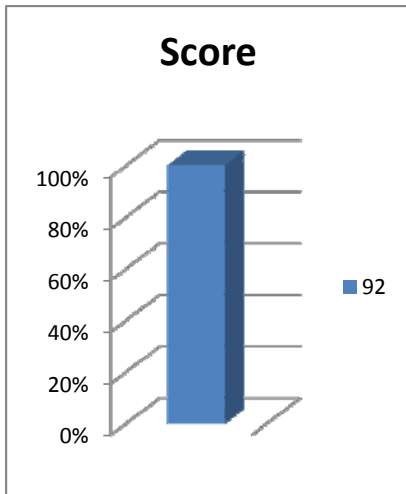


2009 Facilities Survey Results



127 Respondents
407 Requested
Survey Close Date: June 6, 2009

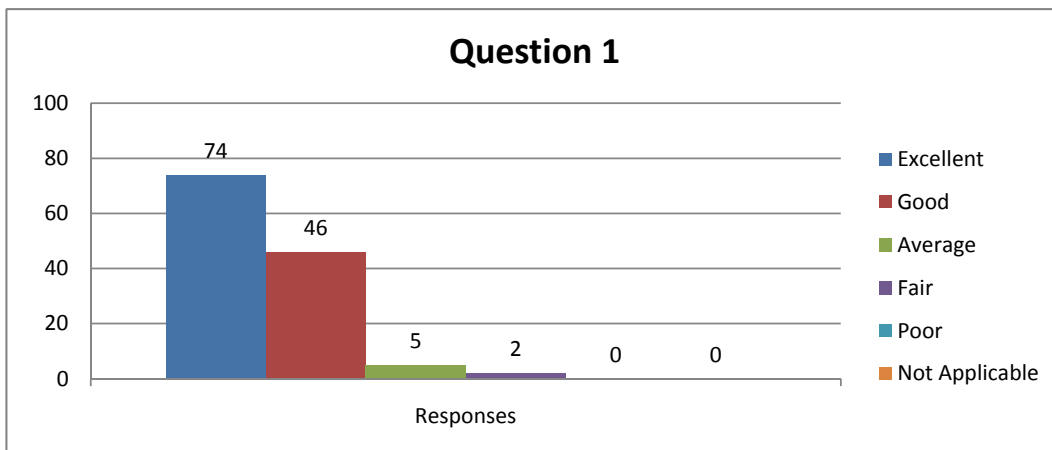
The Facilities Department would like to thank the 127 respondents to our survey.

This year, you gave us an overall score of 92%

Question 1: How do you rate the overall cleanliness of your area?

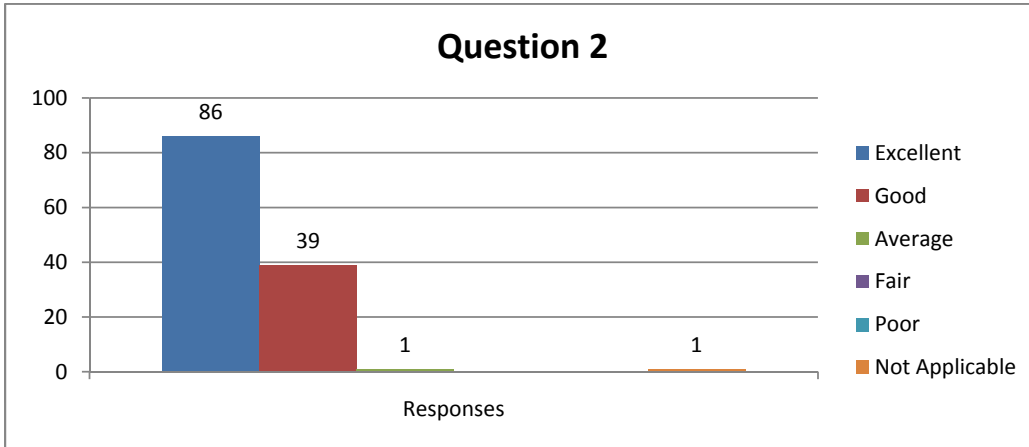
Responses

Excellent	74
Good	46
Average	5
Fair	2
Poor	0
Not Applicable	0



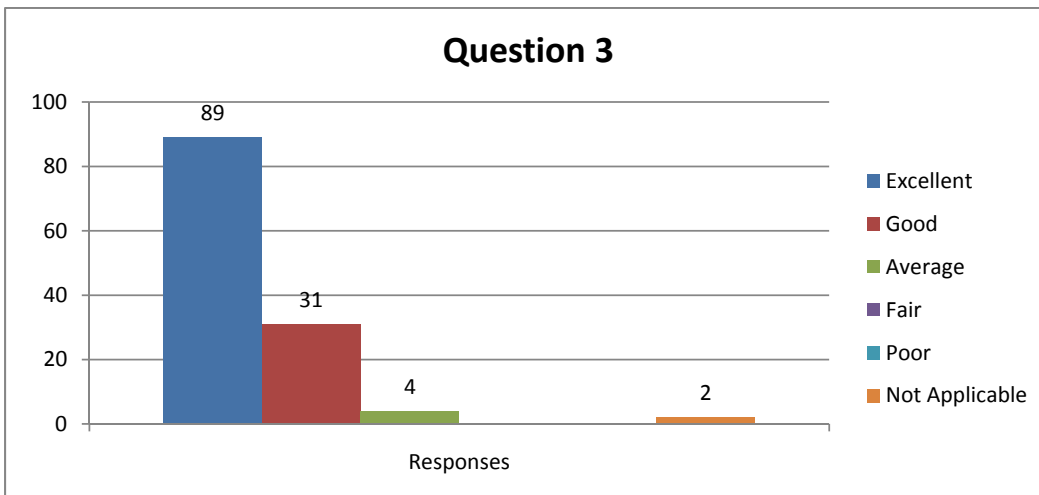
Question 2: How do rate the overall quality of service provided by the custodial department?

	Responses
Excellent	86
Good	39
Average	1
Fair	
Poor	
Not Applicable	1



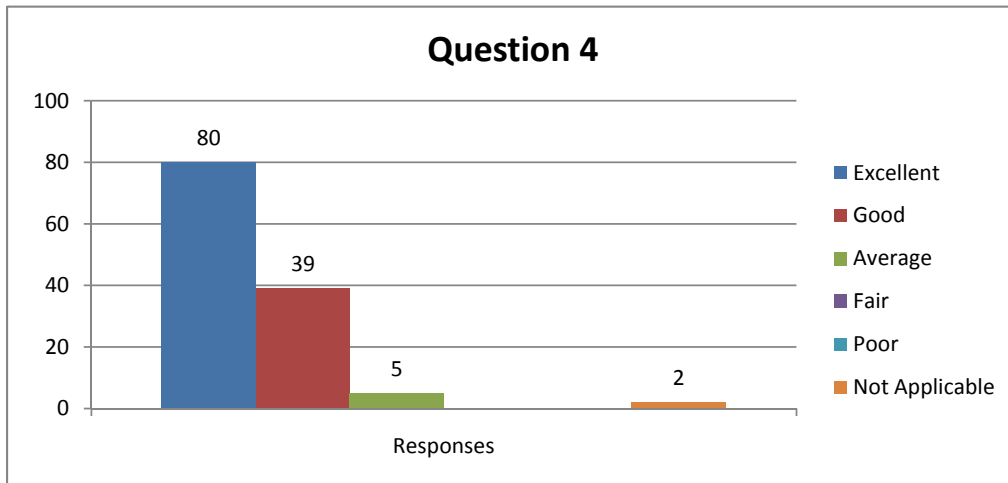
Question 3: How do you rate the custodial employees in terms of their helpfulness and courtesy towards you?

	Responses
Excellent	89
Good	31
Average	4
Fair	
Poor	
Not Applicable	2



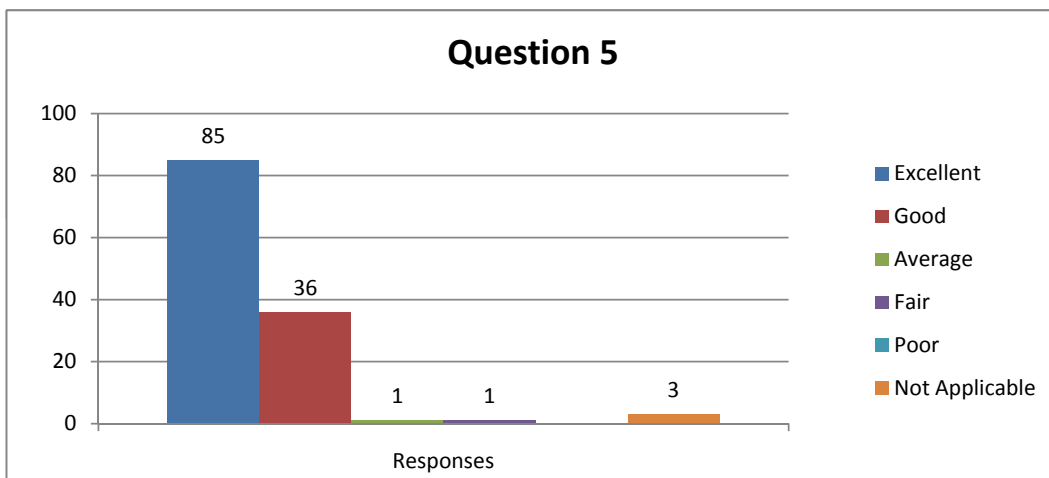
Question 4: How do you rate the overall quality of service provided by the Maintenance Department?

	Responses
Excellent	80
Good	39
Average	5
Fair	
Poor	
Not Applicable	2



Question 5: How would you rate the maintenance employees in terms of their helpfulness and courtesy towards you?

	Responses
Excellent	85
Good	36
Average	1
Fair	1
Poor	
Not Applicable	3



Question 6: How would you rate the response time by the Maintenance Department for the work requests you submit?

	Responses
Excellent	65
Good	39
Average	10
Fair	1
Poor	
Not Applicable	10

